Connecting to an ACTEC Zoom Meeting via a Web Browser

These directions are provided as an alternative method when a user has difficulties connecting to Zoom when opening from their firm's email or when audio feedback issues have been noticed/reported.

- 1. Write down the **Meeting ID** and **Password**.
 - If applicable, disconnect Citrix (This will generally provide better results than working through your firm's server if it is Citrix-based.)
- 2. Open web browser to actec.zoom.us, then Join
- 3. Enter Meeting ID
- 4. Select Join
- Click "cancel" in response to "Open zoom.us app?" then "start from your browser" (see image below)

zoom		Open zoom.us.app? https://actec.zoom.us wants to open this application.					Support	English +
		/	Cancel	Open zoom.us.app				
		L	aunching					
	Plea	ase click Open zoo	m.us if you see	e the system dia	log.			
	If nothing prompt	s from browser, click h If you cannot download or	nere to launch the	e meeting, or down art from your browser.	load & run Zoom.	_		

- 6. Add name and password if asked
- 7. Select Join Audio by Computer button
- 8. "Actec.zoom.us wants to Use your microphone" select **Allow** (the browser may also ask for access to the microphone select OK or allow)
- Lower right corner is a video camera. Click on Start Video, then select Allow when actec.zoom.us asks to use your camera (the browser may also ask for access to the microphone – select OK or allow)