# ACTEC Software Survey
## Technology in the Practice Committee

**Reviewer Name**

Tom Overbey

**Date (mm/dd/yyyy)**

04/18/2018

**Operating System**

Windows 10

**Software being reviewed:**

1PASSWORD

**Version Number, if any:**

6.8.534

**Vendor Name:**

AgilleBits

**Vendor URL:**

https://1password.com/

**How long have you used the software?**

| | Demo only | Less than 1 year | 1-3 years | 4-6 years | 7-9 years | 10+ years |
|---|---|---|---|---|---|---|
| Software usage | ○ | ◉ | ○ | ○ | ○ | ○ |

**How satisfied are you with the software?**

| | Very Unsatisfied | Unsatisfied | Neutral | Satisfied | Very Satisfied |
|---|---|---|---|---|---|
| Quality | ○ | ○ | ○ | ○ | ◉ |
| Price | ○ | ○ | ○ | ○ | ◉ |
| Customer support | ○ | ○ | ○ | ○ | ◉ |
| Ease of Use | ○ | ○ | ○ | ○ | ◉ |

**Overall, does this software meet your needs?**

◉ Yes
○ Somewhat
○ No

**Have you used any software in the same category?  If so, please include name:**

RoboForm, LastPass, and Dashlane

**Please provide a substantive review of this software below.**

1Password is a solid, reliable password manager. Which is what you want in such a program. It has all the features of the competing programs but performs without incident and is consistent. It remembers your usernames and passwords for all your websites. It will generate new passwords and automatically remember them for you. It has three levels of security. Everything is encrypted. It works across all your devices (in the paid versions). All passwords can be organized by date, category, date created, etc. You can create "tags" which organize your passwords by use – such as Financial, Health, Office, or whatever name you wish to create. You can also have 1Password remember everything about yourself in various "Identities" which includes your name, address, etc. which you otherwise must enter over and over on new websites. And you can create multiple Identities, so you can have one for business and another for personal info. 1Password will hold all your credit card information so you can just click on it to enter as needed. That is safer than letting your credit card information be retained on a vendor's website. You can create secure "Notes" which are free form and can be anything you want to have handy but protected. Cost is comparable to all the other password managers and is well worth the cost.

Of interest is the comparison between 1Password, RoboForm and Dashlane in certain features. All are very good programs and are very comparable. [Disclosure - I did start having some problems with RoboForm in Edge which led to my trying out Dashlane and 1Password.] RoboForm lets you decide when you reach a site where you have already set up your username and password. You can "fill" or "fill and submit." That is a nice option. Dashlane dashes to fill in the username and password and you do not have a choice. It also fills in identity information and tries to act on it which creates problems on some websites if an item is missing or not correct. It is difficult to stop Dashlane from filling in and trying to move forward. 1Password only fills in the info. You must click to submit. At first, I thought this was behind the times but after use I have decided it is a good method. It allows me to view the filled in info and then execute the next step.

While all three of these password mangers work across all devices, 1Password offers one feature that I believe will be very useful to me. Five people can join in and have individual accounts on a single subscription. They don't even have to belong to the same household. This will allow me to set up and manage the password vault for my spouse. That will be much easier than having to use her laptop to sign into her password account when needed. And I can do it at any time from my computer since the accounts are linked via the cloud/internet.

Please return your completed survery to
Karen Stockmal at karen.stockmal@kmslawoffices.com.

All surveys will be reviewed before being submitted
for publication on the private side the ACTEC website, www.actec.org.